



CPU Group Ltd
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Initial Disclosure Document

1. The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. Use this information to decide if our services are right for you.

2. Whose products do we offer?

- We offer products from a range of insurers.
- We only offer products from a limited number of insurers. Ask us for a list of insurers we offer insurance from.
- We can only offer products from Amtrust Europe Limited for Accidental Damage and Extended Warranty insurance.

3. Which service will we provide you with?

- We will advise and make a recommendation for you after we have assessed your needs.
- You will not receive advice or a recommendation from us. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

4. What will you have to pay us for this service?

- A fee
- No fee

5. Who regulates us?

CPU Group Limited is an Appointed Representative of Advent Solutions Management Limited, 75-77 Cornhill, London EC3V 3QQ is authorised and regulated by the Financial Conduct Authority. Our Financial Services Register number is 308751.

Our permitted business is arranging general insurance.

You can check this on the Financial Services Register by visiting the FCA's website www.fca.org.uk/register/ or by contacting the FCA on 0800 111 6768.

6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

- ... in writing Write to CPU Group Ltd c/o Advent Solutions Management Limited, Complaints Department,
75-77 Cornhill, London EC3V 3QQ
- ... by phone Telephone 020 7648 4350

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 90% of the claim without any upper limit.

Further information about the compensation scheme arrangements is available from the FSCS.